



Important Numbers for Illinois Medicaid

HFS Health Benefits Helpline

Call to get information on your benefits and covered services.

Phone: 1-866-468-7543

Illinois Client Enrollment Services

All clients statewide can call for assistance in enrolling with a health plan and PCP.

Phone: 1-877-912-8880

Department of Human Services Helpline

Get replacement cards, questions about application status, complete application over the phone.

Phone: 1-800-843-6154

DHS Information Change Report Hotline

Call to report a change of your name, address, phone number, family size or income.

Phone: 1-800-720-4166

Medicaid Redetermination Hotline

Call to request renewal packet for Medicaid benefits, check on status of renewal.

Phone: 1-855-458-4945

Local DHS Office - Champaign County

Call to check status of application or change case information.

Phone: 217-278-5605

Champaign County Health Care Consumers

(217) 352-6533 · 44 E. Main Street, Suite 208, Champaign, IL 61820

www.healthcareconsumers.org · cchcc@healthcareconsumers.org

Materials made possible in part by funding from Presence Covenant Medical Center Foundation's FAITH² program, Carle Foundation Hospital, and City of Urbana.